

CAPABILITY STATEMENT



## **About Us**

WA Haulage Repairs was formed by Craig McDonald in 2001 to provide repairs to heavy haulage equipment.

An opportunity was seen to supply, repair and service Hammar side loaders. At that time Hammar had very limited footprint in Western Australia, and there were very few side loaders in Western Australia. Hammar now occupy around 50% of the market, with 100's of these units in service in WA today.

Since 2001 the business has grown to become the leading provider of heavy trailer repair, and installer / repairer of side loaders in Western Australia.

WA Haulage Repairs has dealt with many one off projects involving customisations for specific job requirements. We have nearly 20 years of experience, particularly in the area of servicing and obtaining feedback first hand from owners and drivers. We deeply understand how a truck and / or loader will work in the field and to able to configure an install to work effectively.

In December WA Haulage Repairs was appointed as sales, install and repairer of Austlift tail lift equipment expanding our capability and offering in the market.

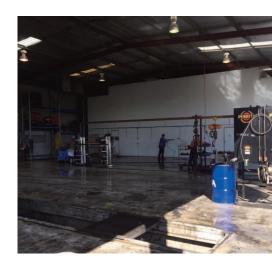






WA Haulage Repair is the only company that has all of the capability to repair heavy trailers in house. We provide a one stop shop with our team including:

- Fabrication
- Custom manufacturing
- Repairs
- All hydraulic service, supply and repairs
- Brake diagnostics and repairs
- Undercarriage servicing and repairs
- Painting including preparation and sand blasting
- Electrical supply repairs and maintenance
  - Mechanical repairs
- Truck servicing and repairs
- VSB6 Compliance
- Licenced repairer
- Authorised repairers for major fleet companies



We provide faster turn around as we do not rely on contractors, and the associated delays other parties create. This enables us to be more responsive to your needs.

Quality control is a critical aspect of every project. Every aspect of every job is personally inspected by Managing Director Craig McDonald as part of our quality process.













# Repair Services provided

#### **Heavy Trailer Repair**

We undertake all facets of repairs including chassis straightening, brake relining, axle refitting as well general repairs and maintenance of road transport equipment.

#### **Custom Trailer Manufacture**

WA Haulage Repairs have manufactured 8 custom built trailers for the mobile application of mobile field service trailers for Heavy Earthmoving Equipment Dealer Westrac in Western Australia. These units have been in the field since 2012. These purpose built units are designed to load on or off road and are sturdy enough to carry any product in the HMF Handy Loader range.

#### **Truck Repairs**

WA Haulage Repairs delivers first class servicing and repair for all makes and models of trucks.

Time is money, and when your truck is not working it's costing you money. So when it's time to service your truck, you want the job done right the first time and you want it done as quickly as possible. When your truck has broken down, these considerations are even more important as breakdowns normally happen at the most inopportune times.

You want to get the repair done fast so that you can get back on the road.

WA Haulage Repairs offers a comprehensive service in the repair and scheduled maintenance servicing of your truck. We pride ourselves on delivering this service using high quality parts and experienced personnel to ensure that your truck is back on the road in tip top condition in as short time frame as possible.

#### Sideloader Repairs

WA Haulage Repairs is the most experienced repairer of sideloaders in Western Australia.

We pride ourselves on offering the very best of service using only genuine parts to ensure that your truck is back on the road as soon as possible. We employ the same meticulous attention to detail in the servicing and repair of all makes and models of sideloaders.





# Truck Mounted Cranes Sales and Support

#### **Truck Mounted Cranes Sales and Support**

WA Haulage Repairs offers a range of truck mounted cranes and mini cranes in Western Australia. Our experience in fitting and service ensures we can provide market leading sales advice and service support.

Our customers can be comfortable in the knowledge that they are backed by our 24/7 service operation ensuring all preventative or unplanned maintenance is carried out within a short turnaround. This ensures that our customers trucks are back on the road as soon as possible earning them money.



#### **IMT Authorised Product Repairer**

WA Haulage Repairs is the only authorised repairer of the range of IMT products sold through the Australian Distributor JME Engineering. IMT products set the standard for quality, value & performance.

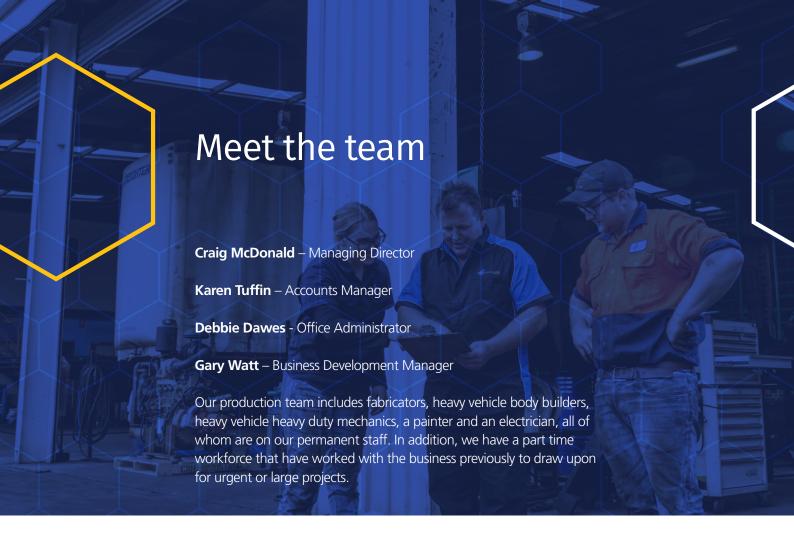
IMT continues to set a standard of excellence in the design, manufacture, performance and delivery of high quality products. IMT products have been designed to let you respond quickly and provide the help your customers need.

JME Engineering is the Australian Distributor for a range of IMT products backed by WA Haulage Repairs, who have been appointed the Western Australian Service Agent.

WA Haulage Repairs apply meticulous attention to detail in the servicing and repair of the range of IMT product available. This is backed by our service operation that strives to ensure all preventative or unplanned maintenance is carried out within a short turnaround.

- Cranes
- Tyre Hands
- Compressors
- Service Bodies
  - Lube Bodies / Lube Skid





## Major client list

Linfox, K&S Freighters, Chemtrans, Toll, Axle Hire, RGR, Bishops, NTI Insurance, SG Fleet, Fleet Partners, Fleet Care, Ramsey Health, Global Transport Insurance.

## Area of operation

WA HAULAGE REPAIRS is the exclusive Auslift Agents for all lifting equipment, and the IMT Dealer for WA. IMT manufacture a range of specialised equipment.

## Customer service philosophy

Our philosophy is based around:

- Ensuring we deeply understand client needs so every job is completed correctly the first time
- Fast turnaround time to keep your valuable trucks working
- On time delivery to allow you to plan effectively
- Industry leading knowledge so you benefit from our experience
- Safety & regulatory compliance to ensure a safe working environment

Please contact Craig McDonald direct 0422 222 986 or Debbie in the office on 9359 0422 or 0429 422 986 to discuss how we can help you.



## **Our Clients Say**

We choose to support WA Haulage for their outstanding workmanship through quality, turnaround, and price. They have always gone above and beyond expectations as a supplier and now operate as more of a partner. I would highly recommend WA Haulage as a premier repairer of choice in the Heavy Trailer repair category throughout Western Australia"

**Mathew Hess** | Operations Manager Axle Hire

Originally I was introduced to Craig by Stirling Thomson from R&L Hiabs, when we wanted someone to assist with our new Mercedes 8x8 that required a different mindset on how to comply with what we wanted and a complete new design. Craig was able to produce for us, this was all done in a professional manner.

During the build Craig and Daimler trucks, kept us informed in the different stages and reconfirmed what we wanted as well as inviting us to visit and inspect different stages, there were items that needed changing during this period, and all understood, the end product was a purpose built unit that fitted the needs of CCR.

During the "breaking" in period of the trucks HMF crane that Craig fitted, he could not have done enough to iron out the gremlins, as well as anything else needed, where none of the issues were the install fault, it was equipment issues, and lack of "real" support from the suppliers, the team at WA Haulage worked tirelessly to rectify anything and is a credit to them.

So much so that Craig has retained all our difficult equipment projects and he and his long term staff, have been brilliant in making sure we get what we asked for.

Items like a drop on 7m<sup>3</sup> Concrete bowl with its own donkey engine.

A volumetric mixer using the same mounting process, photo attached. All of this including modification to our fleet of trailers and vehicles, have always been done in an expedient manner.

The friendly courteous team have always been a pleasure to talk with and assist us"

**Pat Shinnick** Managing Director Catalyst Communication Rigging Pty Ltd (CCR)



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