





## **WHY** ALWAYS ELECTRICAL?

Always Electrical specialises in providing quality electrical services to the commercial and industrial sectors.

We're committed to providing functional and efficient electrical solutions to keep you, your family, and your staff productive, safe and resourceful.

From initial design meetings to completion of projects, our attention to detail and commitment to delivering tailored solutions makes us a standout in the electrical services industry.

For the Always Electrical team, it's never "just another job".

We understand that our clients invest a lot of time, energy, thought and money into their projects and our aim is to ensure their vision is accurately reflected in the final product.

### We do this by:

- Engaging with clients every step of the way, providing honest, informed advice
- Delivering solutions to suit current requirements and embedding support for future maintenance and expansion
- Ensuring positive customer experiences by completing all projects to a high standard
- Valuing long-term relationships

With high-quality electrical components and detail-oriented workmanship, our team of skilled tradesmen are ready to deliver electrical work that will stand the test of time.

Our projects are coordinated by experienced project managers who oversee onsite installation teams and liaise with builders, clients, trades people and Western Power.

Supported by a team of 20, Always Electrical is capable of taking on a variety of projects.







# - ABOUT US

Always Electrical is a Western Australian-owned and operated business committed to providing superior electrical services to the industrial and commercial sectors.

Since 1984, we have worked hard to cement our reputation as reliable, committed and results focused.

This reputation has led us to work with many of WA's leading commercial builders and Always Electrical has supported construction projects ranging from \$1M to \$20M.

We've worked on community buildings, educational facilities, health and aged care facilities, church buildings, retail facilities, warehouse and workshop/office developments and many other projects.

We are passionate about design and construction projects and working with builders to truly understand the client's requirements. This ensures the electrical design accurately reflects the client's expectation and budget and works are completed to a high standard - something we are very proud of.

Always Electrical is accredited by Western Power Service Apparatus Connection Scheme (SACS), including Contractor Connect.

### **MEMBERSHIPS**

To ensure we remain up-to-date with industry knowledge, regulations and best-practice, Always Electrical is proud to be a member of:

- NECA
- NECA HSEQ Safety Management
- Business Armadale

















# **KEY** PERSONNEL



**RON DE VOS**Managing Director

Ron commenced his electrical apprenticeship with Always Electrical in 1995.

In 2004, he became a nominee for the company and took on a management role before purchasing the business in 2005.

Since then, Ron has prioritised maintaining and establishing relationships with new and existing clients which has resulted in the business expanding.

Today, he is responsible for the tendering of all projects, coordinating residential construction works, and ensuring compliance with relevant legislations, standards and policies.

Due to his wealth of knowledge and experience, Ron is heavily involved with assisting clients to design creative, effective, and practical solutions in both industrial and commercial sectors.

Ron's attention to detail and 'anything is possible' attitude are key attributes that he works hard to instil into the Always Electrical team.



QUENTIN VAN DYK Project Manager

Quentin has worked in the electrical industry since 2005 and commenced employment with Always Electrical in 2011.

In 2013, Quentin was appointed as Project Manager - a role that sees him working closely with our commercial builders to achieve the best results, on time and on budget. He is responsible for ordering quality materials, processing variations and coordinating teams onsite to complete the required works.

As a nominee for the company, Quentin is also involved in confirming compliance of works. This ensures Always Electrical continues to provide the high-quality service it's known for.



JODIE BRISTOWE
Office Manager

Jodie has an extensive human resource and administration background in the mining and engineering industry spanning 27 years.

In 2013, she joined the Always Electrical team as Office Manager where she is responsible for processing accounts, generating client invoices, and coordinating payroll for some 20+ staff.

Jodie is committed to providing exceptional levels of customer service to every interaction with Always Electrical is a positive experience.



## - COMMERCIAL SERVICES

## MAINTENANCE & INSTALLATION

Always Electrical provides ongoing maintenance to the commercial sector for breakdowns of equipment and repair works.

With a fleet of vehicles, we are able to provide a prompt response in the case of a breakdown, helping to minimising down time.

We also offer testing services and ongoing checks of equipment and lighting. This ranges from providing emergency lighting testing (in accordance with AS/NZS 2293.1:1995) to testing and tagging all appliances with our portable appliance tester (in accordance with OSH regulation 3.60).

Always Electrical will also send email alerts reminding clients when their equipment is due for retesting. These reminders help keep their equipment compliant and safe.

## Always Electrical provides commercial solutions for:

- Retail
- Food outlets and restaurants
- Schools
- Care facilities
- Churches
- Fitness centres
- Entertainment venues

### **RETROFIT**

From small to large showrooms and shopping centres to fitness centre fit-outs and maintenance of fast food outlets, Always Electrical provides electrical installations to commercial premises across Perth.

By utilising the latest technology in lighting control systems, Always Electrical designs, supplies and installs energy efficient solutions in accordance with BCA requirements.

We utilise the latest innovations in fluorescent, LED and induction lighting for retrofitting existing conventional fluorescent and discharge lighting of commercial premises. The extended warranties and guaranteed longevity of these fittings help reduce power consumption and minimise maintenance.





# **INDUSTRIAL** SERVICES

### **NEW INSTALLATIONS**

From electrical installations for new office and warehouse facilities, to large industrial units requiring a power supply of 2000 Amps, Always Electrical works with some of Perth's leading commercial builders to provide electrical services for new industrial premises.

We also design and build control cabinets to suit specific processing plants. By implementing various motor control systems, including variable speed drives, we are able to tailor the installation to meet specific job requirements.

## MAINTENANCE & UPGRADES

Our team of experienced and highly skilled tradespeople conduct industrial machinery repairs and maintain control circuits and contractors.

Always Electrical assesses existing installations to determine incoming power capacities. Where power upgrades to incoming supply is required, we coordinate the complete process - from applications to energizing the upgraded supply.

## Always Electrical provides industrial solutions for:

- Engineering firms
- Processing plants
- Manufacturing facilities
- Wholesale facilities









# PROJECT FOCUS YORK VETERINARY HOSPITAL

### **BACKGROUND**

Always Electrical was engaged by Quality Design Solutions to provide an electrical design, install and fitout for York Veterinary Hospital, and liaise with Western Power for the required power connection to the site.

When the project went to tender, Always Electrical was listed as the preferred electrical contractor and when Alita Constructions was awarded the project, we were awarded the electrical contract.

#### **CHALLENGE**

Due to the nature of the business (a veterinary hospital), the client had very specific electrical and lighting requirements which needed to be considered and factored into the design and installation.

### **SOLUTION**

As the layout for the building was finalised and fit-out drawings were developed, our team spent considerable time with the client to ensure the electrical layouts reflected their needs.

We went through the electrical requirements room by room and incorporated the requests into the electrical drawings. Our team engaged the client again during wiring and fit-off to further ensure all power outlets and other equipment were installed in the required locations.

#### **OUTCOME**

As a result of working closely with the client throughout the design and build, not only were we able to meet their needs, but we were able to provide accurate costings for provision of electrical services. This meant there were no surprise additional costs at the end of the project.

The Vet Surgery involved numerous high spec items, including surgery rooms, ICU units and dental areas, Always Electrical had perfect attention to detail to allow all these complex areas to come together seamlessly. The standard of quality was excellent, and the ability to keep works on track during a tight timeline was refreshing. I would recommend Always Electrical to any contractor searching for a diligent and capable electrical contractor."









# PROJECT FOCUS BELMONT COMMERCIAL COMPLEX

### **BACKGROUND**

We were engaged to provide electrical services to a large retail complex comprised of 15 retail tenancies.

### **Always Electrical:**

- Completed full electrical fit outs for Office Works, PetBarn, Autobahn, Adairs and Bridgestone
- Installed a 2000A Site Main Switchboard
- Installed underground conduit and pit installation for power reticulation & NBN internet
- Sub-mains to main distribution boards, and tenancy distribution
- Carpark lighting

### **CHALLENGE**

- The site originally consisted of three lots with buildings which were demolished
- The size of the site and the phased staging of works created challenges with installing underground services
- The original electrical drawings were missing some information to support tenancy fit outs

### **SOLUTION**

We worked with the brief and generic fit-out details provided by the client and worked closely with them and their consultants to ensure their electrical requirements were installed to meet the building layouts. Typically, this level of support and guidance is not provided by electrical contractors, but we believe in going the extra mile and investing in our client's success.

Fit-out of the tenancies also required extensive consultation with the tenants to ensure that actual installation matched their requirements.

Liaison was required with Western Power for relocation of power connections, power lines, and installation of new sub-station.

### **OUTCOME**

Project was drawing by architect with electrical design by an electrical consultant. Project was put out to tender, and Whyte Constructions was awarded the project, and we were awarded the electrical contract.

The level of support and guidance provided by Always
Electrical on this project is not typical for electrical contractors, but we believe in going the extra mile and investing in our client's success."

>> Ron de Vos

Director,

Always Electrical

# COMMITTED TO SAFE, HEALTHY

## **WORK PLACES**

### **HSEQ POLICY**

At Always Electrical, we embrace industry best practice to ensure quality service delivery and a safe workplace with minimal impact to the environment. We accept our moral, legal and financial responsibility to provide a safe and healthy workplace for all workers, subcontractors and visitors to the workplace.

We are committed to complying with relevant legislative requirements and industry standards and codes. This commitment is demonstrated in our Health, Safety, Environment and Quality (HSEQ) Management policies.

We have also developed a HSEQ Management Manual addressing workplace safety environmental and quality issues and embedded its core concepts into the onboarding process for all new starters.

## Always Electrical is committed to:

- Providing and maintaining safe systems of work and maintaining written procedures
- Providing relevant health and safety information, instruction, training and supervision to employees, subcontractors and visitors as is necessary to ensure their safety
- Consulting and communicating with employees and others on workplace health and safety issues

- Providing support and resources to managers and employees to help them meet their workplace health and safety duties
- Continuously improving our commitment to WHS by setting measurable and achievable targets
- Actively monitoring the safety performance, safety systems and high-risk activities
- Actively monitoring and maintaining the workplace in a condition that is safe and without risks to health
- Educating employees in understanding safety procedures and correcting unsafe behaviours
- Effectively consulting and communicating with workers on matters affecting their health and safety

### ENVIRONMENTAL POLICY

Always Electrical recognises the importance of protecting the environment for the benefit of our customers, employees, shareholders and the community. We are committed to planning and managing our activities in accordance with best practice principals to deliver our projects in an environmentally responsible manner.

### Specifically, we are committed to:

- Complying with all relevant environmental legislation, regulations, codes of practice and contractual conditions
- Preventing the pollution of the environment by activities under our control
- Conducting business with suppliers and sub-contractors who also have a commitment to responsible environmental management
- Continually improving our environmental management performance by regular reviews and setting realistic environmental objectives and targets
- Conducting regular environmental audits of our operations to ensure waste and pollution are prevented or minimised



- Maintaining a commitment to continually improve environmental management
- Maintaining a framework for reviewing environmental objectives and targets through analysing the environmental risks at each new site
- Cooperating with appropriate authorities and ensuring all licences, approvals and permits are current
- Developing and implementing emergency plans to minimise any adverse environmental impact.

Compliance with our Environmental Policy is mandatory for all employees and sub-contractors and is a condition of employment and contract.

### WORKPLACE COVID-19 POLICY

We take the welfare and wellbeing of our employees and customers seriously. As such, we have developed a COVID-19 Policy to ensure all employees and contractors work in a healthy environment. This Policy represents our approach to providing services in this global pandemic.

## The policy states that Always Electrical aims to:

 Minimise the spread of infectious diseases by having access to sanitisation products where appropriate and taking reasonable and appropriate action where required

- Ensure risk management principles are applied to all places of work
- Encourage all employees who feel unwell to stop any activity and report this to a supervisor or manager

### Staff are advised:

- Before work each day, every employee is to check for symptoms of COVID-19. If you have a cough, sore throat, shortness of breath or a temperature above 37.30C, you must not come into work
- You are encouraged, where possible, to travel to and from work and between sites in your own vehicles (without passengers), if you have not been issued your own work vehicle
- Working in smaller teams is encouraged, as is physical distancing while onsite where possible and limit close interactions to a maximum of 15mins
- Stagger your lunch breaks during the day and eat outside, on your own, where possible

- Clean your worksites before and after work.
  This includes vehicles, touchpoints, tools, and any equipment if required
- Use food safe disposable gloves when touching equipment that might be contaminated (such as light fittings or smoke detectors)
- Limit your visits to the office or workshop
- Telephone customers before crews arrive to understand whether the customer is in isolation or a high-risk group
- Limit face-to-face interactions with all clients.

Where possible, crews will announce their arrival by phone and continue straight to the location of work. Signoffs or completions will be completed via emails and supported by photographs.

If you, as our client, have any additional criteria for our staff to work to or requested parameters unique to your project to support a safe environment, please contact us.





















